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## ZRT Privacy Shield Notice

ZRT Laboratory, LLC participates in the EU-US Privacy Shield Framework regarding the collection, use, and retention of personal information from European Union member countries. We have certified with the Department of Commerce that we adhere to the Privacy Shield Principles. To learn more about the Privacy Shield Principles, visit [here](#).

If you have any inquiries or complaints about our handling of your personal data under Privacy Shield, or about our privacy practices generally, please contact us at: [info@zrtlab.com](mailto:info@zrtlab.com). We will respond to your inquiry promptly. If we are unable to satisfactorily resolve any complaint relating to the Privacy Shield, or if we fail to acknowledge your complaint in a timely fashion, you can submit your complaint to BBB EU Privacy Shield, which provides an independent third-party dispute resolution service based in the United States. BBB EU Privacy Shield has committed to respond to complaints and to provide appropriate recourse at no cost to you. To learn more about dispute resolution services or to refer a complaint to BBB EU Privacy Shield, visit [here](#). If neither ZRT Laboratory, LLC nor BBB EU Privacy Shield resolves your complaint, you may pursue binding arbitration through the Privacy Shield Panel. To learn more about the Privacy Shield Panel, visit [here](#).

You can review our Privacy Shield registration [here](#).\* ZRT Laboratory, LLC is subject to the investigatory and enforcement powers of the Federal Trade Commission (FTC). We may be required to disclose personal information that we handle under the Privacy Shield in response to lawful requests by public authorities, including to meet national security or law enforcement requirements.

\*Please note: ZRT Laboratory, LLC has submitted its self-certification to Privacy Shield and we are awaiting final confirmation of our registration. If you have questions, please contact us at: [info@zrtlab.com](mailto:info@zrtlab.com).